



GIVE TO THE MAX DAY FAQ

Q: I made a contribution on Give to the Max Day, but never received an email confirmation or receipt. Why?

A: Due to the incredible generosity of Minnesotans on Give to the Max Day on November 17, 2009, the notification receipts are being delayed in processing. Network for Good is re-issuing receipts for all donations made on that day. If you have already received a copy of this receipt, rest assured this is a duplicate copy only, not a duplicate charge on your credit card. If you have any additional questions, or need a receipt immediately, please contact NFG (donations@networkforgood.org) or 1-888-284-7978.

Q: How are the matching grants determined?

A: A total of \$500,000 in matching grants was made available by the Bush Foundation, the Minneapolis Foundation, and the St Paul Foundation. This figure will be divided by the total eligible contributions made to Minnesota nonprofits during Give to the Max Day (we extended the period to include contributions made between 12am CST on November 17 and 8am CST on November 18). That percentage will be applied to total eligible contributions to each nonprofit to determine the Give to the Max grant amount. We are still finalizing the total eligible contributions and will be updating this page once we have a final figure.

Q: How does a nonprofit receive the money that was donated to them on Give to the Max Day?

A: Disbursement of donated money is handled by our processing partner, Network for Good (NFG). NFG batches donations each month and makes a payment on or around the 15th of the following month. So, you should receive a payment around December 15 for all the funds raised during the month of November. Payment is made by check unless you have set up an electronic funds transfer with NFG. By default, the check is mailed to the mailing address on file with Guidestar (www.guidestar.org), so nonprofits should ensure that their contact info is up to date on Guidestar.

Here is a diagram of how donations flow through GiveMN: <http://givemn.razoo.com/p/donations-np>

Additional Give to the Max Day grants will be paid directly to nonprofits by GiveMN.

Q: I'm from a Minnesota nonprofit, how do I track the donations that have come in for my organization through GiveMN?

A: You can track donations, make edits to your page, and create Project Pages using our Admin Tools. Please use our online form to request Administrative Access: <http://givemn.razoo.com/p/Claim-org> .

Please also note that you must create a personal account with GiveMN in order to utilize the Admin Tools: <https://givemn.razoo.com/accounts/new> .

Q: Why is the contact information incorrect for my nonprofit, and how do I fix that?

A: We pre-populate information on the GiveMN organization pages with data we've received from either the IRS or Guidestar. In some cases, the information is inaccurate or out-dated. In order to make changes or updates, an official representative of the nonprofit can request Admin Access by completing our online form: <http://givemn.razoo.com/p/Claim-org> .

Please also note that you must create a personal account with GiveMN in order to utilize the Admin Tools: <https://givemn.razoo.com/accounts/new> .

Q: I didn't see my favorite nonprofit listed on GiveMN. Why?

A: The two requirements for being listed on GiveMN are:

1) a valid Employer Identification Number (EIN) as assigned by the IRS

and

2) Registration with GuideStar (www.guidestar.org) -- note that in the Guidestar Incentives section of its profile, a nonprofit must allow Guidestar to share information with partnering websites in order to receive donation through our payment processing partner, Network for Good.

If your organization satisfies these two requirements, we can create an organization page on GiveMN.

Q: It says on the GiveMN website that all donations made through the service will have their credit card transaction costs covered. Who covers the transaction costs? Does GiveMN or Razoo receive any fee in the process?

Transaction costs for donations made through the GiveMN website are covered, so 100% of the donations go directly to the nonprofits. GiveMN is backed by partners and funders committed to revolutionizing the giving landscape in Minnesota by making it easy and virtually cost-free to fund and support important causes in our communities. You can learn more about our partners and funders here: http://givemn.razoo.com/p/partners_and_funders.

Neither GiveMN nor Razoo, our online platform provider, receives any fees in the process. For more information on how donation through GiveMN works, please see here:

[http://givemn.razoo.com/p/fundraisers how donations work](http://givemn.razoo.com/p/fundraisers%20how%20donations%20work).

Q: Now that Give to the Max Day is over, are you charging credit card transaction fees for contributions on GiveMN?

A: Absolutely not! Nonprofits will still receive 100% of donations through GiveMN because of the generosity of our funders, partners, and donors. If you'd like to contribute to keeping GiveMN free, please see our Fundraising Page: <http://givemn.razoo.com/story/Give-Mn-Org>.

The GiveMN Board of Directors can modify any restrictions or conditions if in the sole judgment of the Board of Directors, such restriction or condition becomes unnecessary, incapable of fulfillment or inconsistent with the charitable needs of the community. As such, GiveMN reserves the right to deny or condition the distribution of matching gift funds if, in the judgment of its Board of Directors, such restriction or condition becomes necessary.